

# FAQS

## About the product

### **Does ColorFit Pro 3 have a full touchscreen display?**

Yes, ColorFit Pro 3 features a full touchscreen display.

### **Is ColorFit Pro 3 waterproof?**

Yes. ColorFit Pro 3 has a 5ATM water-resistant feature. Devices backed by an international standard rating of 5 ATM are deemed fit enough to withstand water submersion up to a maximum depth of 50 metres up to 10 minutes. Note: However, replace the leather band with silicone strap provided as an extra strap with the packaging while using in water and do avoid using the watch during scuba diving or high-speed water sports.

### **Can ColorFit Pro 3 be used while swimming?**

You can use it while swimming. It has 5ATM rating. Devices backed by an international standard rating of 5ATM are deemed fit enough to withstand water submersion up to a maximum depth of 50 metres up to 10 minutes.

### **Can I take a photo with ColorFit Pro 3?**

ColorFit Pro 3 does not feature a camera.

### **Can we reject calls from ColorFit Pro 3?**

Yes, you can reject calls from the smartwatch.

### **Does it have a phone tracking option?**

Yes. Turn on the watch screen. Swipe down, select Find my Phone. However, this will only work if your phone and smartwatch are connected via Bluetooth and in range.

### **Does ColorFit Pro 3 have Gesture Control?**

Yes, ColorFit Pro 3 comes with gesture control that turns on the display when you raise your wrist to look at the screen.

### **Can ColorFit Pro 3 store and play music?**

ColorFit Pro 3 has a remote music control feature that controls music and the track volume playing on your phone as long as your smartphone and smartwatch are in Bluetooth range. However, it cannot be used to store music.

### **Can it play music to Bluetooth headset?**

ColorFit Pro 3 can control the music played through your smartphone as long as it is connected and synced with the app. The ColorFit Pro 3 can also control music played via Bluetooth headset as long as the smartphone is paired with earphones and the smartwatch.

### **Does it have an always-on screen feature?**

No, ColorFit Pro 3 does not have an always-on screen.

### **Can we change the watch face?**

Yes, you can change the watch faces.

From the watch, touch and hold the home screen. Swipe and choose from the watch faces.

From the app, go to watch face, select the watch face of your choice and tap Save to change the watch face. You can even customise your watch face from the app.

See how it's done in this video - <link>

### **How do I use the stopwatch on my ColorFit Pro 3?**

Go to Stopwatch on your smartwatch. Press Play to start. Press Lap to create laps. Press Play again to pause. Tap Stopwatch to go back.

See how it's done in this video - <link>

### **What sensors does the ColorFit Pro 3 have?**

ColorFit Pro 3 features HR sensor, Accelerometer and Spo2 sensor.

### **Does ColorFit Pro 3 have GPS?**

No, ColorFit Pro 3 does not have GPS.

### **What are the accessories included with ColorFit Pro 3?**

ColorFit Pro 3 comes with one user manual and magnetic charging cable.

## **Getting Started**

### **How do I set up my ColorFit Pro 3 device?**

Before setting up make sure that your smartphone and ColorFit Pro 3 are charged and next to each other.

Long press the side button on the watch to it turn on.

Download the NoiseFit App in your smartphone.

Open the NoiseFit App and allow the Bluetooth and GPS positioning to be turned on.

Feed in your personal information and health goals in the app.

Go to add device page in the app and select the device type and link the watch.

See how it's done in this video - <link>

### **Why won't my ColorFit Pro 3 device sync?**

This may be because it lost Bluetooth connectivity with your smartphone. For a stable connection, please ensure that the NoiseFit App is running and locked in the background.

### **Why can't I set up my ColorFit Pro 3 device?**

Restart your ColorFit Pro 3 and try again.

### **Why didn't my ColorFit Pro 3 device alert me?**

Possibly due to Bluetooth connectivity loss. Ensure that your watch & phone are within Bluetooth range with the alerts turned on in the app, which is kept running & locked in the background (Android). Also check if the DND is turned off or not.

### **How do I restart my ColorFit Pro 3?**

You can restart your ColorFit Pro 3 smartwatch by following these steps.

Turn on the watch screen.

Swipe up and select Settings.

Go to Restart and choose to restart.

## **Battery & Charging**

### **What is the battery capacity and standby time?**

It features a 210mAh battery with up to 10-day battery life & 30-day standby.

Stand-by time is the maximum tested time that a single charge will last when the smartwatch is used as a regular watch.

### **How do I know when my device is charged?**

ColorFit Pro 3 takes approximately 2 hours to charge completely. It will display a 100% Charged message once the battery is at full capacity.

Note: Please do not use a fast charging adapter to prevent device damage.

### **How do I check the battery level on my ColorFit Pro 3 device?**

Turn on the screen and swipe up to check the battery level on your ColorFit Pro 3.

### **How can I extend my ColorFit Pro 3 device's battery life?**

You can extend the battery life in your device by turning down the brightness level and turning off the all-day Heart Rate Measurement.

## **App**

### **What's the name of the app?**

The name of the app is NoiseFit.

### **How do I manage my NoiseFit profile?**

You can manage the NoiseFit profile from the app. Open the app, go to Settings and Profile to manage your profile.

### **How do I connect with friends on ColorFit Pro 3 app?**

Yes, you can connect and compete with your friends on NoiseFit App. Open the app and go to Find my buddy section. You can compare with friends under the Leaders section under Buddy ranking.

### **How do I track my workouts with my NoiseFit App?**

You can track your workout on the Daily Report section of the app.

Open the NoiseFit App. Go to the Daily Report section of the page and get your daily report.

### **How do I change the units of measurement on my ColorFit Pro 3 device?**

You cannot change the units of measurement on your NoiseFit App once set.

## Syncing

### **How does ColorFit Pro 3 sync data?**

ColorFit Pro 3 syncs data over a Bluetooth connection with NoiseFit App.

### **Does the watch sync with any other app?**

Yes, it can sync with Google Fit and Apple Health via NoiseFit App.

## Alerts & Notifications

### **Does ColorFit Pro 3 show notifications from social networking apps?**

ColorFit Pro 3 shows push notifications from social networking apps that have been synced with the NoiseFit. Please ensure that the NoiseFit App is running and locked in the background (Android).

### **Why isn't ColorFit Pro 3 receiving notifications from my phone?**

Possibly due to Bluetooth connectivity loss. Ensure that your watch & phone are within Bluetooth range with the alerts turned on in the app, which is kept running & locked in the background (Android). Also check whether the DND in the smartwatch is turned on or not.

### **Can we see messages and caller info from my phone on the smartwatch?**

Yes, you can see messages and caller information on your smartwatch as long as the watch is synced with the NoiseFit App and is within Bluetooth range.

### **How can we see the caller information?**

Turn on the call notification feature on the NoiseFit App to see incoming call information.

### **Can I read incoming messages on my ColorFit Pro 3 or will I only receive message notifications?**

You will be notified of new messages on your ColorFit Pro 3 once it is connected with the NoiseFit App. You can read the message at the time you receive a notification. You also have the option to see previously received notifications.

## Health Features

### **How does ColorFit Pro 3 estimate how many calories I've burned?**

ColorFit Pro 3 estimates the number of calories burned based on your activity duration, steps taken, distance covered, height, weight and age.

### **How do I track my heart rate with my ColorFit Pro 3?**

ColorFit Pro 3 can detect heart rate both manually and automatically. You can track your heart rate with NoiseFit App.

### **Why don't I see my heart rate on my ColorFit Pro 3?**

You can see heart rate on your ColorFit Pro 3 smartwatch provided you are wearing it on your wrist and there is no space between the watch and wrist. For detailed analysis, you can check the NoiseFit App.

**Does this watch synchronise the sleep if the app is not connected?**

Yes, ColorFit Pro 3 will measure your sleep even if not connected with the app. The data will be synced to the app, once connected. You can also view your daily sleep data on your smartwatch.

**Does it have a Pedometer?**

Yes, ColorFit Pro 3 comes with an in-built pedometer.

## Compatibility

**Is ColorFit Pro 3 compatible with iPhone?**

ColorFit Pro 3 is compatible with all iPhones running on iOS 9 and above.

**Is ColorFit Pro 3 compatible with Android?**

ColorFit Pro 3 is compatible with all Android phones running on Android 4.4 and above.

## Straps

**How do I change the wristband on my ColorFit Pro 3 device?**

The mechanism to remove and replace the band can be found on the underside of the watchband.

**From where can I purchase a replacement strap?**

You can purchase replacement straps from our official website.